

WELCOME TO MEDVET

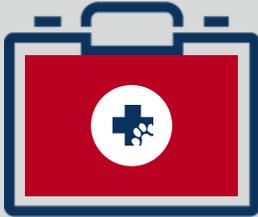
Thank you for trusting us to provide Emergency care for your pet. We understand the precautions we are taking to support everyone's health and wellbeing can require extra time. We look forward to taking care of your pet today. Below is helpful information for what to expect while your pet is under our care.



PARK AND CALL

Once you have parked, please call MedVet Cincinnati at 513.561.0069 so we can discuss your pet's emergency care needs and provide information about next steps.

Please keep your phone nearby. Even though you may not recognize the number, please answer the call.



CRITICAL PET PRIORITY

Our healthcare teams assess each pet on arrival. Patients with critical, life-threatening injuries or conditions are treated with the highest priority. This means your pet may not be seen in the order of arrival. We appreciate your patience and accommodation.



WHILE YOU WAIT

Keeping your comfort in mind, once your pet has been admitted for care we welcome you to return home rather than wait in our parking lot if you would prefer to do so.

We will treat your pet as if they were our own no matter where you decide to wait. Our healthcare team will continue to monitor them and keep you informed of their condition.



PAYMENT OPTIONS

We know every person's situation is different and provide payment options including, cash, check, credit and debit cards. There is an initial consultation fee, after which we will discuss your pet's treatment needs and their costs.

Financing is available through an independent company, CareCredit. Learn more by taking a photo of the QR Code.



When entering our hospital, masks are required. If you do not have one, we will provide one for you.





WE'RE ALL IN THIS TOGETHER

Thank you again for your patience and understanding, as these extraordinary efforts take time and require we work together with mutual respect and kindness.

The additional measures we are taking to prevent the spread of COVID-19 are so we can keep you and our team safe and continue to serve the needs of your pet and your family.

If you have questions or concerns while your pet is under our care, please let a team member know.