

CONFERENCE SCHEDULE

	VETERINARIAN TRACK	TECHNICIAN TRACK	PRACTICE MGMT TRACK	HANDS-ON LAB TRACK
8:00am-9:00am	REGISTRATION/CONTINENTAL BREAKFAST	REGISTRATION/CONTINENTAL BREAKFAST	REGISTRATION/CONTINENTAL BREAKFAST	REGISTRATION/CONTINENTAL BREAKFAST
9:00am-9:50am	KEYNOTE Histiocytic and Plasma Cell Neoplasia in Dogs and Cats: Is This Round-Cell Tumor Good or Bad? Claudia Barton, DVM	KEYNOTE Histiocytic and Plasma Cell Neoplasia in Dogs and Cats: Is This Round-Cell Tumor Good or Bad? Claudia Barton, DVM	Introduction to Lean Management Roger Veliz, BSEE, MSCIS, CSSBB	DVM LAB: E-Tube Placement Courtney R. Gardner, DVM, Residency Trained in Emergency & Critical Care
10:00am-10:50am			Recruiting in a Competitive Labor Market Maura Stevenson, PhD	
11:00am-11:50am	Medical Mistakes and Mishaps: The Elephant in Our Hospitals Caeley J. Melmed, DVM, DACVIM	The Fundamentals of Dental Radiography Bill Krug, DVM, DAVDC	Resolving Workplace Conflicts Maura Stevenson, PhD	
11:50am-1:00pm	LUNCH	LUNCH	LUNCH	
1:00pm-1:50pm	Anesthesia for the Daily Practitioner, Part I Martin Kennedy, DVM, DACVAA	Anesthesia for the Daily Practitioner, Part I Martin Kennedy, DVM, DACVAA	Improving Decision Making: Overcoming Common Decision "Traps" Maura Stevenson, PhD	TECHNICIAN LAB: The RECOVER Initiative - Getting the Most out of CPR Heather Timmermans, DVM, Residency Trained in Emergency & Critical Care
2:00pm-2:50pm	Intervertebral Disc Disease: It's Not Brain Surgery Jennifer J. Rich, DVM, DACVIM (Neurology)	Anesthesia for the Daily Practitioner, Part II Martin Kennedy, DVM, DACVAA	Optimizing Communication Effectiveness with Your Clients and Colleagues Carmin Gade, PhD	TECHNICIAN LAB: Catheter Placements in Critical Cases Heather Timmermans, DVM, Residency Trained in Emergency & Critical Care
2:50pm-3:10pm	AFTERNOON BREAK	AFTERNOON BREAK	AFTERNOON BREAK	AFTERNOON BREAK
3:10pm-4:00pm	Approach to Canine Congenital Heart Disease Nicole Culwell, DVM, MS, DACVIM (Cardiology)	Understanding & Tips for Combating Compassion Fatigue -- How it Translates into Better Care for Patients Sue Wagner, DVM, MS, DACVIM (Neurology)	Marketing Primer: How to Engage your Clients In and Out of the Clinic Carmin Gade, PhD	DVM LAB: The Neurologic Examination Jennifer J. Rich, DVM, DACVIM (Neurology)
4:10pm-5:00pm	Addressing Feline Odontoclastic Resorptive Lesions in Everyday Practice Bill Krug, DVM, DAVDC	The Technician's Role in Congestive Heart Failure Nicole Culwell, DVM, MS, DACVIM (Cardiology)	Quality Assurance and Regulatory Update for Veterinary Practices Matthew Verbsky, DVM, MS	