

CONFERENCE SCHEDULE

	VETERINARIAN TRACK	TECHNICIAN TRACK	PRACTICE MGMT TRACK	HANDS-ON LAB TRACK
8:00am-9:00am	REGISTRATION/CONTINENTAL BREAKFAST	REGISTRATION/CONTINENTAL BREAKFAST	REGISTRATION/CONTINENTAL BREAKFAST	REGISTRATION/CONTINENTAL BREAKFAST
9:00am-9:50am	KEYNOTE Histiocytic and Plasma Cell Neoplasia in Dogs and Cats: Is This Round-Cell Tumor Good or Bad? Claudia Barton, DVM	KEYNOTE Histiocytic and Plasma Cell Neoplasia in Dogs and Cats: Is This Round-Cell Tumor Good or Bad? Claudia Barton, DVM	Introduction to Lean Management Roger Veliz, BSEE, MSCIS, CSSBB	Technician Labs Coming Soon
10:00am-10:50am			Recruiting in a Competitive Labor Market Maura Stevenson, PhD	
11:00am-11:50am	Keep Calm and Give More Cowbell! Courtney R. Gardner, DVM, Residency trained in Emergency & Critical Care	The Technician's Guide to Basic Patient Assessment Susan Triplett, DVM	Resolving Workplace Conflicts Maura Stevenson, PhD	
11:50am-1:00pm	LUNCH	LUNCH	LUNCH	
1:00pm-1:50pm	Intervertebral Disc Disease: It's Not Brain Surgery Jennifer J. Rich, DVM, DACVIM (Neurology)	RECOVER: Standardizing Veterinary CPR Joseph M. DeFulio, CVT	Improving Decision Making: Overcoming Common Decision "Traps" Maura Stevenson, PhD	DVM LAB: E-Tube Placement Courtney R. Gardner, DVM, Residency Trained in Emergency & Critical Care
2:00pm-2:50pm	CPCR: Another One Bites the Dust Heather R. Timmermans, DVM, Residency Trained in Emergency & Critical Care	Catheter Placements In Critical Cases Jacci Piet, DVM	Optimizing Communication Effectiveness with Your Clients and Colleagues Carmin Gade, PhD	
2:50pm-3:10pm	AFTERNOON BREAK	AFTERNOON BREAK	AFTERNOON BREAK	AFTERNOON BREAK
3:10pm-4:00pm	Current Topics in Critical Care Medicine Bridget Tobleman, DVM, Residency Trained in Emergency & Critical Care	The Technician's Role in Congestive Heart Failure Nicole Culwell, DVM, MS, DACVIM (Cardiology)	Marketing Primer: How to Engage your Clients In and Out of the Clinic Carmin Gade, PhD	DVM LAB: The Neurologic Examination Jennifer J. Rich, DVM, DACVIM (Neurology)
4:10pm-5:00pm	Medical Mistakes and Mishaps: The Elephant in Our Hospitals Caeley J. Melmed, DVM, DACVIM	Effective Client Communication Teresa Rendon, LVT	Quality Assurance and Regulatory Update for Veterinary Practices Matt Verbsky, DVM	