



Veterinarian Track I

8:00 am-9:00 am	Registration/Continental Breakfast	
9:00 am-9:50 am	Organizational Influences on Doctor Wellbeing: Preserving the Integrity of the Veterinary Profession	Michael Podell, DVM, MSc, DACVIM (Neurology) Chief Medical Officer
10:00 am-10:50 am	Can't Wait to Coagulate: Hypercoagulability	Jayne Hoffberg, DVM, DACVECC
11:00 am-11:50 am	The Approach to the Oral Emergency Patient	Kelly Saverino, DVM, DAVDC Residency Trained in Dentistry and Oral Surgery
11:50 am-1:00 pm	Lunch	
1:00 pm-1:50 pm	Diet-associated DCM	Kari Kurtz, DVM, DACVIM (Cardiology)
2:00 pm-2:50 pm	Pulmonary Imaging: Patterns, Pathology, and Pitfalls	Lincoln Every, DVM, MS Residency Trained in Radiology
2:50 pm-3:10 pm	Afternoon Break	
3:10 pm-4:00 pm	New Tricks for Old Dogs; An Exploration of Modalities for Osteoarthritis	Lauri-Jo Gamble, DVM, CCRP, Residency Trained in Sports Medicine and Rehabilitation
4:10 pm-5:00 pm	Wound Care 101	Aaron Jackson, DVM, MBA, DACVS-SA



Veterinarian Track II

8:00 am-9:00 am	Registration/Continental Breakfast	
9:00 am-9:50 am	Electrocardiogram Interpretation: The Art of Learning A New Language	Alyssa Pinkos, DVM, DACVIM (Cardiology)
10:00 am-10:50 am	A Comprehensive Approach to Treating Pain	Susan Wagner, DVM, DACVIM (Neurology)
11:00 am-11:50 am	An Overview of Ophthalmic Emergencies	Adam King, DVM, MS, DACVO
11:50 am-1:00 pm	Lunch	
1:00 pm-1:50 pm	From Trauma to Treatment Table, Assessment and Treatment of the Emergent Trauma Case	Anne Cohen, DVM, DACVECC
2:00 pm-2:50 pm	Feline Epilepsy: How Cats Can Be True Originals	Sofia Cerda - Gonzalez, DVM, DACVIM (Neurology)
2:50 pm-3:10 pm	Afternoon Break	
3:10 pm-4:00 pm	A Surgical Approach to Difficult Airways	Kristina (Kiki) Tarvin, DVM, MPH, MS, DACVS - SA
4:10 pm-5:00 pm	Anesthesia in Airway Disease: A Toolkit for Safely Managing this Challenging Patient Population	Molly Shepard, DVM, DACVAA, CCRP, cVMA



Technician Track

8:00 am-9:00 am	Registration/Continental Breakfast	
9:00 am-9:50 am	MPL. TTA. TPLO. An Alphabet Soup in Which the Technician is an Essential Ingredient	Aaron Jackson, DVM, MBA, DACVS-SA
10:00 am-10:50 am	Too Hot to Trot: A Technician Overview on Heat Stroke	Jamie Bullaro, CVT, VTS (ECC)
11:00 am-11:50 am	Meouch: Trials and Tribulations of Feline Urinary Blockage	Kyle Sylverne, CVT, VTS (ECC)
11:50 am-1:00 pm	Lunch	
1:00 pm-1:50 pm	Toxin Trouble - Common Toxicities and How To Approach Them	Jayne Hoffberg, DVM, DACVECC
2:00 pm-2:50 pm	Digital Cytology: Is Sending the Glass Slides Absolutely Necessary in All Cases	David W. Gardiner, DVM, MS, DACVP
2:50 pm-3:10 pm	Afternoon Break	
3:10 pm-4:00 pm	Babies Having Babies	Alice Murtas, BS, CVT
4:10 pm-5:00 pm	Turning On The Light: The Importance of Positioning, Technique and Safety in Imaging	Cassandra Coulter, DVM, DACVR



Practice Management Track

8:00 am-9:00 am	Registration/Continental Breakfast	
9:00 am-9:50 am	Crucial Conversations	Matt Morbitt, MBA, BSBA Vice President, Organization and Leadership Development
10:00 am-10:50 am		
11:00 am-11:50 am	Compassion Fatigue: Recognition, Treatment and Prevention	Brian Everett, MSHRM, PHR, CCFP
11:50 am-1:00 pm	Lunch	
1:00 pm-1:50 pm	Take it Away: Improve Your Work Flow By Minimizing Waste	Roger Veliz, BSEE, MSCIS, CSSBB Vice President, Operations
2:00 pm-2:50 pm	Plan Your Work. Work Your Plan!	Jennifer Kerestan, MS, MBA Chief Operations Officer
2:50 pm-3:10 pm	Afternoon Break	
3:10 pm-4:00 pm	Epic Email: Eight Ways to Enhance Your E-Communications	Sarah Berger, MBA Vice President, Marketing
4:10 pm-5:00 pm	Effective Service Recovery: How Service Breakdowns Can Transform Client Relationships	Elizabeth Knudsen Vice President, Experience



Hands-On Lab Track

8:00 am-9:00 am	Registration/Continental Breakfast	
9:00 am-9:50 am	Stayin' Alive: A CPR Workout for the Body and Mind	Kyal Sylverne, CVT, VTS (ECC)
10:00 am-10:50 am	Part II: Electrocardiogram Interpretation Case Examples	Alyssa Pinkos, DVM, DACVIM (Cardiology)
11:00 am-11:50 am	Skin Cytology Lab: Tapes, Scrapes, and Swabs, Oh My!	Stephanne Schwartz, DVM, DACVD
11:50 am-1:00 pm	Lunch	
1:00 pm-1:50 pm	Solutions For Your Dilution Confusion: Put an End to Your Calculation Frustration!	Alice Murtas, BS, LVT
2:00 pm-2:50 pm		
2:50 pm-3:10 pm	Afternoon Break	
3:10 pm-4:00 pm	Part II: Electrocardiogram Interpretation Case Examples	Alyssa Pinkos, DVM, DACVIM (Cardiology)
4:10 pm-5:00 pm		



Hands-On Dentistry Lab Track

8:00 am-9:00 am	Registration/Continental Breakfast	
9:00 am-9:50 am	Oral Radiographs for Dogs & Cats	Stacy Bell, Dental Assistant
10:00 am-10:50 am		
11:00 am-11:50 am		
11:50 am-1:00 pm	Lunch	
1:00 pm-1:50 pm	Oral Radiographs for Dogs & Cats	Stacy Bell, Dental Assistant
2:00 pm-2:50 pm		
2:50 pm-3:10 pm	Afternoon Break	
3:10 pm-4:00 pm	Oral Radiographs for Dogs & Cats	Stacy Bell, Dental Assistant
4:10 pm-5:00 pm		